

Medical

Employee

How Does Health Coverage Work Through OneHealth Plus?

As the program manager, OneHealth Plus partners with a variety of vendors to deliver exceptional coverage, benefits, and support to our members.

Here are all the players you need to know, including when and how to contact them.

The Plan: Element Health

The name of the medical plan we offer is Element Health. You may see this name appear on some plan documents, including your Summary of Benefits and Coverage. However, members should never reach out to Element Health directly.

The Network: Cigna

The plan uses the nationwide Cigna Preferred Provider Organization (PPO) network, which includes more than 1.3 million providers. This network is not available through the ACA Marketplace.

Wondering if you can keep your doctor? Search in-network providers at hcpdirectory.cigna.com.

Claims & Customer Service: Inova Care

Inova Care is your member support and care team that handles questions about your coverage, claims, deductible, ID cards, and preauthorization.

Concierge: 1-877-377-3880

Prescriptions: Unified Labor Rx

Prescription medications are covered through Unified Labor Rx, which has a national network of over 60,000 pharmacies.

Check the **Pharmacy Locator** to see if yours is in-network.

Questions: info@unifiedlaborrx.com
Concierge: 1-844-654-2111

Telehealth: Opyn

We partner with Opyn to provide you with 24/7 access to virtual health care when and where you need it.

Member Portal: live.opynhealth.com
Customer Service: 1-866-668-6272

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